



DELPHI

Dealership Warranty Checklist



Date _____

Report no.: _____

Car data:

Registration date: _____

Mileage: _____

VIN: _____

(Vehicle Identification Number)

Year: _____

Car radio data:

Product Code: _____

Serial no.: _____

Service no.: _____

Dealership no.: _____

Name of Dealership: _____

Contact person: _____

Street / Road: _____

ZIP _____

Tel. _____

E-mail: _____

Shipping note _____

Possible "repetition" of the fault ☐ No

☐ Yes, how?: _____

The fault occurs: ☐ Always
☐ Temperature °C _____

☐ Occasionally (every ...): _____

Error code: ☐ No

☐ Yes, state code _____

Code Description: _____

Description of the Customer

Car configuration:

Steering wheel controls ☐ Yes

Aux, USB, Card Reader, iPod: ☐ Yes which? _____

Interface (iPod): ☐ Yes which? _____

Bluetooth (mobile type): ☐ Yes which? _____

"CD Changer" ☐ Yes which? _____

Other accessories: ☐ No ☐ Yes which? _____



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1. test: visual, mechanical and manual

- | | |
|---|--|
| ☐ Damaged component | ☐ Scratches on the display |
| ☐ Scratches on the front panel | ☐ Damaged knob, which? _____ |
| ☐ Physical damage | ☐ Damaged buttons, which ones?: _____ |
| ☐ Dirt (Front panel) | ☐ Irregular lighting |
| ☐ Aerial connector | ☐ Connector (not aerial) |
| ☐ Knob | ☐ Button tactile "feeling" |
| ☐ Fixing mechanism | ☐ Locked buttons, which ones?: _____ |
| ☐ Other: _____ | |

2. test: Radio / Reception

- | | |
|---|---|
| ☐ FM | ☐ Poor Reception (Noise) |
| ☐ AM, AM (MW / LW) | ☐ Impossible to change the station |
| ☐ DAB (Digital Audio Broadcasting) | ☐ Changes station without any reason |
| ☐ No RDS | ☐ Does not store the station |
| ☐ No TMC | ☐ No traffic info |
| ☐ No GPS | ☐ No connection to "Blue&Me" |
| ☐ No reception | |
| ☐ Other: _____ | |

3. test: Audio

- | | |
|---|---|
| ☐ No Audio | ☐ No Stereo |
| ☐ Poor quality audio | ☐ Audio interference |
| ☐ Other: _____ | |

4. test: Functions

- | | |
|---|---|
| ☐ Switching on/off (ON/OFF) | ☐ CD/MP3 malfunction |
| ☐ Display | ☐ DVD malfunction |
| ☐ Buttons, knobs, which ones?: _____ | ☐ Card Reader malfunction |
| ☐ Lighting | ☐ "CD Changer" malfunction |
| ☐ Noise / Interference | ☐ USB malfunction |
| ☐ AUX IN malfunction | ☐ Fuse |
| ☐ iPod malfunction | ☐ The fault persists with the radio on another car |
| ☐ GSM malfunction | |
| ☐ Other: _____ | |

4.1 Details

- | | |
|---|---|
| ☐ Does not insert the CD | ☐ Only with burnt CDs |
| ☐ Does not eject the CD | ☐ More than one CD has been inserted |
| ☐ Does not play the CD | ☐ CD inside the unit |
| ☐ The unit does not reply | ☐ CD with stuck label |
| ☐ Cannot adjust the volume | ☐ Scratched CD |
| ☐ The display "flashes" | ☐ Dirty CD |
| ☐ Dots, lines on the display | ☐ The fault can be reproduced with other CDs |
| ☐ One section of the display does not work | ☐ Does not play MP3 files, format: |
| ☐ High "stand by" current, value: _____ [mA] | ☐ Looses the connection with the mobile |
| ☐ Impossible connecting the mobile | ☐ Other: _____ |

5. Other
